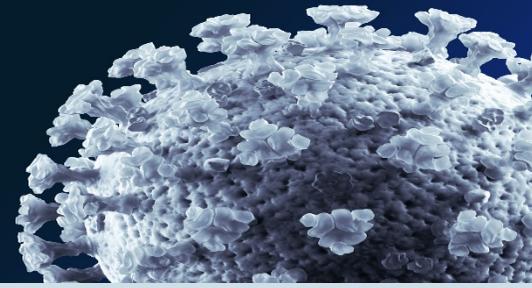


CITY OF BALDWIN PARK COVID-19 UPDATE



HOTLINE: 626-214-1670

EMAIL : BPCOVID19ASSISTANCE@BALDWINPARK.COM

FOR IMMEDIATE RELEASE

Date: Monday, April 20, 2020
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City of Baldwin Park Announces the Launch of COVID-19 Hotline and New Guidelines Requiring Employees to Wear Face Masks

Baldwin Park, CALIF. (Monday, April 20, 2020) - The Mayor and City Council announced the launch of a new city-wide COVID-19 Hotline. The hotline is administered by the City of Baldwin Park and will offer an entry point to field questions and concerns from Baldwin Park residents about COVID-19.

“As we continue to combat COVID-19 in Baldwin Park, we want to ensure the public has access to resources needed to stay safe and healthy,” said Mayor Lozano. “With this hotline launch, Baldwin Park resident can get important COVID-19 related information in English, Mandarin and Spanish by simply dialing 626.214.1670. We will continue to work closely with our county and state partners to ensure residents can easily reach important information and stay healthy.”

The line will respond to calls in English Mandarin and Spanish and will provide important information, including:

- City service updates
- Testing information for COVID-19,
- General COVID-19 information,
- And resources to connect residents with accurate, reliable and up-to-date information.

The line will operate from 8:00 a.m. to 5:00 p.m. each day of the week.

New Mask Guidelines

On April 9, the City of Baldwin Park issued a worker protection ordinance. Based on the outsized risk of exposure to the COVID-19 virus faced by many workers of essential businesses, the ordinance states that each employee of the following types of essential businesses must wear a face mask or face covering:

- All workers who work at businesses or perform services that are exempt during this emergency period in the following subsections
- Grocery stores, supermarkets, convenience stores, warehouse stores, farmers markets and other businesses that sell food;
- Restaurants and retail food facilities that offer food to individuals via delivery, drive-thru or for pick up;
- Individuals and businesses that deliver groceries, food, and beverages directly to residences or businesses;
- Businesses and organizations that provide food, social services and other necessities of life to economically needy or otherwise disadvantaged individuals;
- Hardware and building supply stores and nurseries;
- Taxies, ride-sharing services, car rental companies, and private transportation services;
- Hotels and motels;
- Plumbers, electricians, janitorial workers, handyman services, landscapers and gardeners; and
- Laundromats and drycleaners.

The ordinance becomes effective on April 9. To facilitate compliance, the ordinance requires these essential businesses to provide, at their expense, face masks or face coverings to employees.



Patrons of these essential businesses also bear a responsibility to assist the city in its efforts to reduce the spread of COVID-19. Specifically, the ordinance states that all customers and visitors to these businesses must wear face coverings to provide additional protection for employees and customers alike. Businesses may refuse service to anyone not wearing a face covering. Businesses may sell face coverings, presumably to patrons who do not have them but cannot engage in price-gouging.

Businesses must ensure they are aware of and comply with all orders related to COVID-19, at the state, county, and city levels. Any violation of this order could result in fines, fees, and legal action.

For the latest information on COVID-19, with details on all that the City of Baldwin Park is doing to keep residents safe, visit: baldwinpark.com, call 626.214.1670 or email us at bpcovid19assistance@baldwinpark.com.

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